



***"Providing First Class Service Since 1925"***

---

### Quick Links

[Location & Hours](#)

[Who Can Join](#)

[Apply for a Loan](#)

[Contact Us](#)

[Loan Rates](#)



---

Dear Member-Owners,

We understand that Coronavirus, known as COVID-19, continues to be a concern. We want to assure you that we are prepared and taking all the necessary steps to minimize potential impact. We are taking the necessary precautions to ensure the health and safety of our staff and members. We will continue to monitor this situation closely so we can respond as needed.

We would like to remind members of the options available to conduct financial transactions.

- [Online Banking](#)
- [Online Bill Pay](#)
- [Mobile Banking App](#)
- [Mobile Banking Bill Capture](#)
- [PopMoney](#)
- [24x7 Call Center](#)
- [Audio Account Access](#)
- [Online or Telephone Loan Payments](#)
- [Online Loan Applications](#)
- [Telephone Loan Applications](#)
- [Online Forms](#)
- [Mobile Wallet](#)
- [Privileged Status ATMs](#)
- [West Des Moines Branch ATM](#)
- DocuSign for signing loan or other documents

If you need assistance enrolling in or using any of these services, please visit our [website](#) for instructions or [call](#) the credit union.

We also understand that there may be instances where our members find themselves facing financial difficulties as a result of the Coronavirus. First Class Community Credit Union is here to help, and we encourage members who may be financially impacted to [call](#) the credit union to discuss how we might be of assistance.

While we respect the uncertainties of the Coronavirus outbreak, we believe we are well prepared to respond. Please visit [www.GoFirstClass.org](http://www.GoFirstClass.org) for updated information. If you have specific questions, please contact us at 515-224-4300.

Sincerely,

Zac Pollock, CEO

# REFINANCE YOUR AUTO LOAN

GO FOR THE  
*3 pointer*

1. 60 days NO payment
2. Lower your rate or payment
3. \$100 cash back



\*APR = Annual Percentage Rate. APR for auto loans is a fixed rate and will not increase during the loan term. All loans subject to approval. Terms of repayment. Example: \$20,000 auto loan with a term of 60 months at 2.50% APR would have a monthly payment of \$354.98. Participation in FCCCU's Rewards Program required to achieve 2.50% APR. Federally insured by the NCUA. Equal Housing Opportunity. Current loans with FCCCU do not qualify for the refinance promotion of \$100 cash or 60 days no payments.



## First Class Community Credit Union

[firstclassinfo@gofirstclass.org](mailto:firstclassinfo@gofirstclass.org) | [www.gofirstclass.org](http://www.gofirstclass.org)

**Westtown Office**  
2051 Westtown Parkway  
West Des Moines, IA 50265  
515-224-4300

**Euclid Office**  
303 Euclid Ave  
Des Moines, IA 50313  
515-224-4300



STAY CONNECTED



Federally Insured by the [NCUA](#). | Equal Housing Opportunity.